

NOTICE OF CLASS ACTION SETTLEMENT

**To all persons and entities who,
at any time between
September 10, 2008 through
June 5, 2014, requested, and
paid for, medical records from
United Hospital Center.**

Please read
to learn your rights.

*Richards, et al., v.
United Hospital Center, Inc.*
Claims Administrator
501 Riverchase Parkway East, Ste. 100
Hoover, AL 35244
855-711-2079

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A proposed class action settlement has been reached with United Hospital Center, Inc. (“Defendant”), regarding medical records requests between September 10, 2008 and June 5, 2014. The settlement resolves a lawsuit entitled “Richards, et al. v. United Hospital Center, Inc., Civil Action No. 13-C-978 (the “Lawsuit”), West Virginia Circuit Court of Monongalia County, West Virginia (the “Court”). The Court authorized this notice.

The Lawsuit alleges that Defendant violated West Virginia Code § 16-29-2, by excessively charging to provide copies of patients’ medical records at a rate of “\$0.40 “per page” and a \$10.00 search fee for copies of their already existing medical record. Defendant denies all allegations and claims. The Court has not decided the Lawsuit, but the parties have agreed to a class settlement to resolve the dispute.

You received this notice because hospital records indicate that you may be a member of the Class. The Class includes any patient, or authorized agent or representative of the patient, who requested medical records in writing at any time from September 10, 2008 to June 5, 2014, and paid for the records.

If you are a member of the Class and requested and paid for medical records in writing at any time from September 10, 2008 to June 5, 2014, from United Hospital Center, Inc., you may be eligible to receive a reimbursement of a flat payment of \$100.00 or if you submit actual documentary evidence of charges in excess of \$100.00, then you may recover that amount minus \$2.08. The available settlement fund is \$600,000. In the unlikely event that more than \$600,000 is claimed, then Claimants with proof of payment shall be paid first at full value, then claimants without actual proof of payment shall be paid a pro rata share of the \$100.00 flat payment. To see a more detailed notice of the terms of the settlement, answers to frequently asked questions, and other information about the Lawsuit, visit the website: UHCMedicalRecordsOvercharge.com. You may also contact the Claims Administrator by phone at 855-711-2079, by email at ClaimsAdmin@UHCMedicalRecordsOvercharge.com, or by U.S. Mail to the address on the other side of this card.

YOU MUST COMPLETE A CLAIM FORM TO PARTICIPATE.

If the settlement is approved by the Court, any legal claims you have against Defendant that were or could have been raised in the Lawsuit will be released including those that: (1) seek injunctive, declaratory, equitable, or non-monetary relief; (2) arise under West Virginia Code § 16-29-2; and/or (3) are brought in a representative or collective capacity.

If you paid for medical records and wish to participate in this settlement and receive either a \$100.00 flat award or if you wish to produce actual documentary evidence of payments in excess of \$100.00 and be awarded that amount minus \$2.08, then **YOU MUST FILL OUT A CLAIM FORM by May 3, 2027**. To access the Claim Form, you may visit the settlement website at: UHCMedicalRecordsOvercharge.com. You may also contact the Claims Administrator by phone at **855-711-2079** to request that a claim form be mailed or emailed to you. You may also request a claim form by email at ClaimsAdmin@UHCMedicalRecordsOvercharge.com. You may also request a copy of a claim form by requesting one via **U.S. Mail** sent to the address on the other side of this card. Finally, you may access the claim form on the website’s Important Documents Tab by using this **QR code**.



You have the right to object to the settlement. Your objection must be received by **November 30, 2026**. For details on how to object, visit the settlement website at UHCMedicalRecordsOvercharge.com.

You have the right to opt out of the settlement. Your opt-out request must be received by **October 29, 2026**. For details on how to opt-out, visit the settlement website at UHCMedicalRecordsOvercharge.com.

The Court will hold a final approval hearing on **January 13, 2027, at 11:00 AM EST** to consider whether to approve the settlement. Class Counsel will ask the Court to award them \$260,000 in Attorneys’ Fees and an incentive award to the individual who started the lawsuit. These funds are in addition to the amounts available for reimbursement of medical record payments. You may appear at the hearing, but you do not have to.

For more information, please visit the settlement website at UHCMedicalRecordsOvercharge.com.